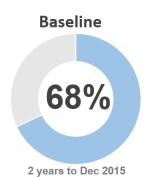
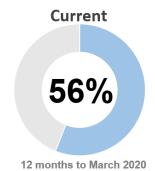
Performance Report – June 2021

Public Confidence

% of the public that say the police do a good / excellent





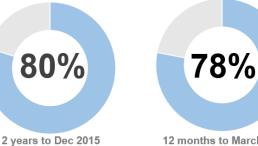


Data remains the same as the July 2020 panel. More recent data is not available as faceto-face interviews for the Crime Survey were suspended due to Covid-19.



Public Confidence

% of the public that have confidence in the police



(Crime Survey for England & Wales)

12 months to March 2020

Repeat Victimisation

Percentage of victims of any offence that have reported

an offence in the previous 12 months

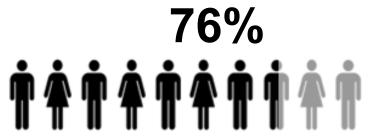
Stable since the July 2020 Panel

> Data remains the same as the July 2020 panel. More recent data is not available as faceto-face interviews for the Crime Survey were suspended due to Covid-19.

(Crime Survey for England & Wales)

Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code



2% increase from the February **Panel**

(12 months to March 2021)

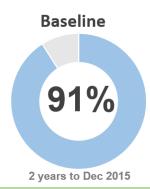
27%

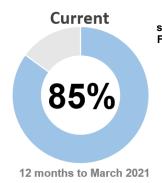
Stable since the **February** Panel

(12 months to March 2021)

Emergency Calls (999)

Percentage of calls answered within 10 seconds





since the **February**

Panel

2 years to Dec 2015

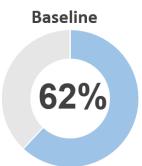
Attendance time for Immediate calls for Service: Average (median) time for response



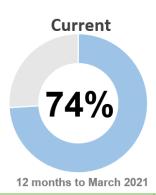


Non-emergency calls (101)

Percentage of 101 non-emergency calls answered within 10 minutes





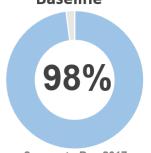


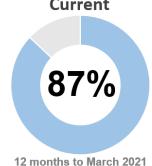
4% increase from the **February** Panel

Recent changes to the call handling system means that only data from August 2019 onwards is directly comparable.

Emails & Texts (101) Percentage of emails (including email crime reports) &

texts responded to in 24 hours Baseline Current



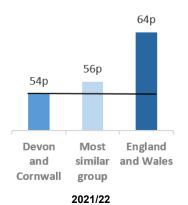


6% increase from the February Panel

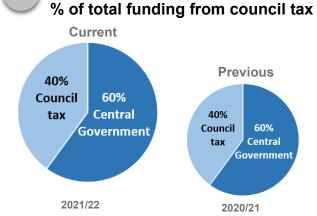
2 years to Dec 2017



Funding per day per head



Content



Funding composition

Requires additional scrutiny

Officer and staff numbers FTE (full time equivalent) 2354 3257 Police officers 31st March 2021

Of concern/action being taken

Judgements key:

OFFICIAL - Public FOIA - Open