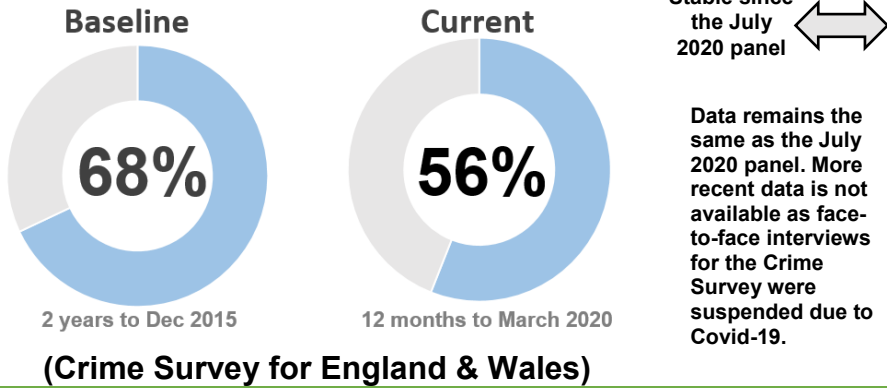


Performance Report – June 2021

Public Confidence

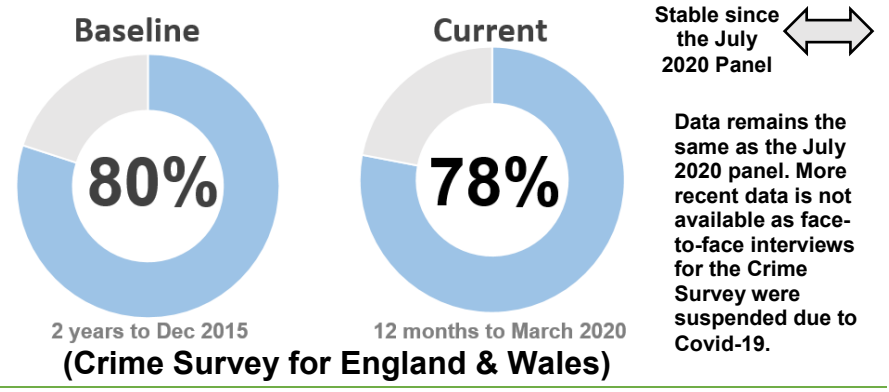
% of the public that say the police do a good / excellent job



(Crime Survey for England & Wales)

Public Confidence

% of the public that have confidence in the police



(Crime Survey for England & Wales)

Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code

76%

2% increase from the February Panel



(12 months to March 2021)

Repeat Victimization

Percentage of victims of any offence that have reported an offence in the previous 12 months

27%

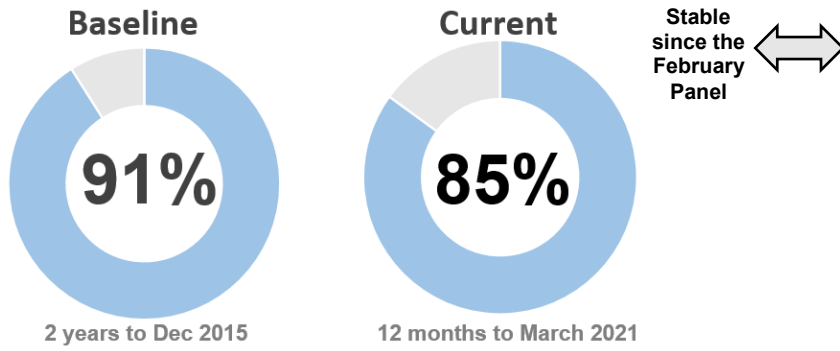
Stable since the February Panel



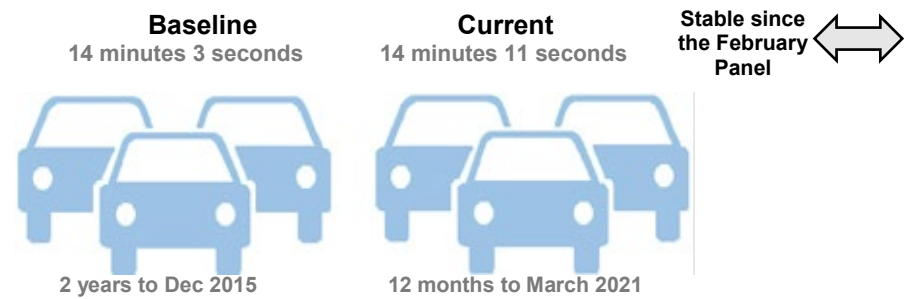
(12 months to March 2021)

Emergency Calls (999)

Percentage of calls answered within 10 seconds

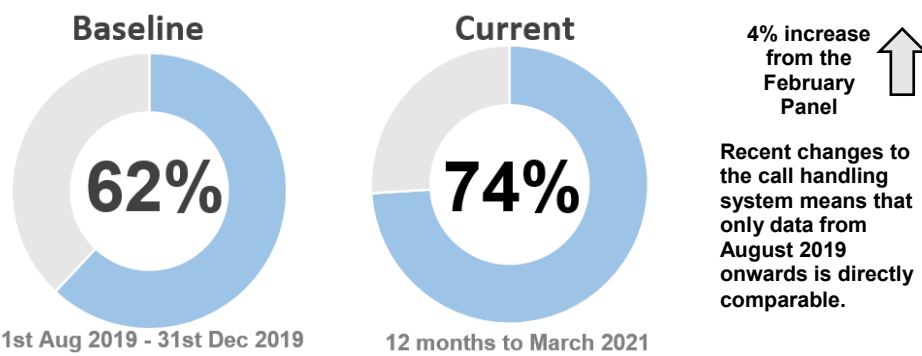


Attendance time for Immediate calls for service: Average (median) time for response



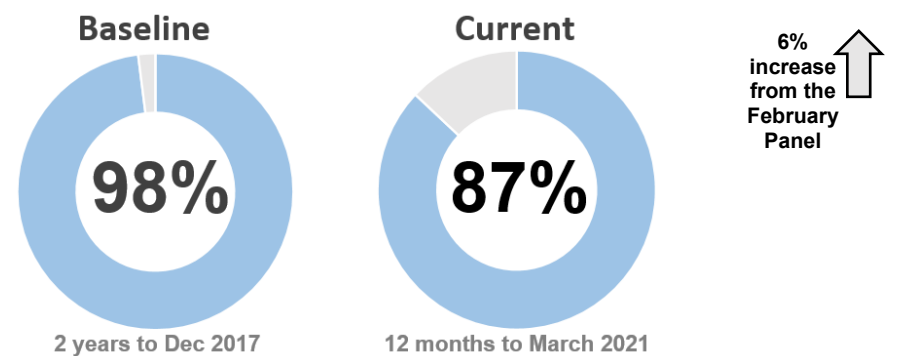
Non-emergency calls (101)

Percentage of 101 non-emergency calls answered within 10 minutes

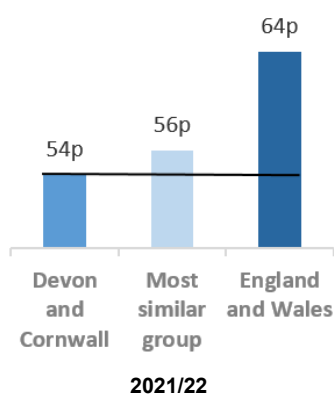


Emails & Texts (101)

Percentage of emails (including email crime reports) & texts responded to in 24 hours

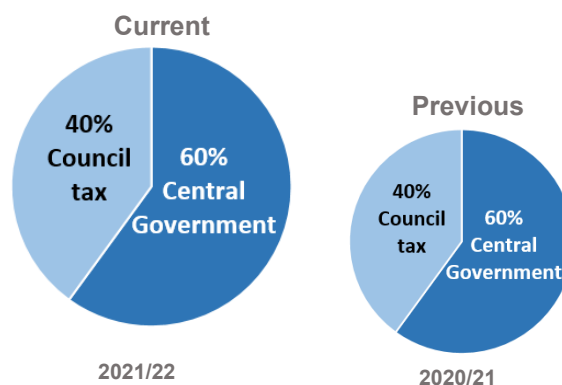


Funding per day per head



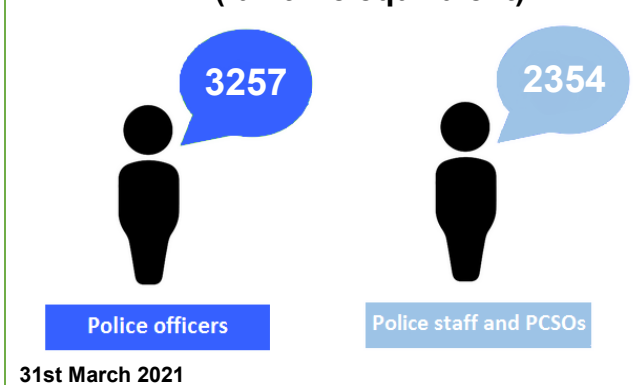
Funding composition

% of total funding from council tax



Officer and staff numbers

FTE (full time equivalent)



Judgements key:

Content

Requires additional scrutiny

Of concern/action being taken